



CORONA VIRUS LOCAL ASSISTANCE

How the local support will work

The call for volunteers to help Eton folk has been fantastic. We have worked out how to use the volunteers to support those in need who want local help.

Each area of Eton will have 3 people (Area Reps) who will share an email address for that area. In addition, there is one phone number for Eton residents who do not have email. This is 07586997367.

The yellow card that has also been put through your door today shows the names and the email address for your Area Reps. If you are in isolation or are unwell, we would encourage you to let your Area Rep know. That will make it easier to get you help if you were to need it.

We are working with the stores and pharmacy shown on the yellow card. They know we are ready to deliver to any an Eton resident. You need to place the order with the Eton store and pay for it by phone. The store will tell us when the order is ready. We will place the order on your doorstep, ring the bell (or phone you) to let you know it has arrived, and wait for you to open the door to collect it. We will stand back 2 metres while you collect it. We are not able to come into the house.

We are reliant on the stores to make this work. We understand that they may restrict the times you can place an order and the times that we deliver to you. There may also be a delay between your order and the delivery. The Central Hub, which is organising the volunteer force, will pass on information to the Area Reps so that they are in a position to help you. We ask that you only order what you need, rather than to stock up and restrict your order to two bags as most volunteers will be on foot.

If you want us to post a letter, we will email or phone you to tell you roughly when we will be arriving. On arrival, we will knock/ring the bell. Then please leave it on your doorstep (we will stand back 2 metres) and then you can close the door and we will pick it up.